

Roaring Fork Club App Privacy Policy

Roaring Fork Club, known from here on as, RFC, is a private country club located in Basalt, CO. Our websites (two) one accessible to the general public and one private side which members can only access with a provided member login and password set up by the member. The newly created app will only be accessible with the member's appropriate credentials. These websites and apps have been created by the Jonas Club Software Company.

Information Voluntarily Provided

We collect member's basic personal data which is voluntarily provided at the time of joining RFC.

The categories of personal information provided may include:

- first and last name;
- job title and company name;
- email address;
- phone number;
- mailing address;
- personal or professional interests;
- any other identifier that permits us to contact you.

Jonas Software is used as our Data Controller

As our data controller, they use the data we provide in compliance with applicable law.

RFC remains the data controllers with respect to any personal data for our provision of services. To the extent that we are acting as data processor, we act in accordance with the instructions of members regarding the collection, processing, storage, deletion and transfer of personal data, as well as other matters such as the provision of access to and rectification of personal data. We will only use such personal data for the purposes of providing the services and products for which our members have engaged us.

Updating Your Information and Opting Out

To review, correct, update, delete, object or otherwise limit our use of your personal data that has been provided to us, or request portability and/or details of your personal data that is held by us, please contact us using the contact information listed below in the "Contacting Us" section and clearly describe your request.

When members register for their website and app login, they can help ensure their personal data is accurate and up to date by logging into their account and updating their personal data.

Members may unsubscribe from marketing communications at any time by clicking the "Unsubscribe" button available at the bottom of any electronic communication we send. You may also unsubscribe from any medium of communication by contacting us using the information set out in the "Contacting Us" section below.

Disclosure of Your Personal Data to Third Parties

Roaring Fork Club does not share personal data of our members to third parties.

Security of Your Personal Data

The security of our members personal data is important to us. We follow generally accepted industry standards to protect the personal data received by us. We use commercially reasonable measures to safeguard personal data, which measures are appropriate to the type of information maintained and follow applicable laws regarding the safeguarding of any such information under our control. No method of transmission over the Internet, or method of electronic storage, can be 100% secure. Therefore, we cannot guarantee the absolute security of your personal data. The Internet by its nature is a public forum, and we encourage you to use caution when disclosing information online. Often, you are in the best situation to protect yourself online. You are responsible for protecting your username and password from third party access, and for selecting passwords that are secure.

Data Retention: How Long We Keep Your Personal Data

We will retain personal data which we process on behalf of our members for as long as appropriate to provide services and products to our members in accordance with any agreement in place with our members and for other legitimate purposes. Members personal data may be retained for as long as appropriate to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirement, and for other legitimate purposes. In determining how long we will retain personal data; we will consider all relevant factors.

Your Rights

Members may request from us access to, correction of, blocking of and/or deletion of your personal data in line with applicable law. They may also withdraw consent for us to process your personal data, upon resignation from RFC. However, this will not affect the lawfulness of any processing carried out before withdrawn consent. Where members personal data is processed by us with consent or for the performance of a contract by automated means, we will, to the extent required by applicable law, provide to you, or a third party you have chosen, your personal data in a structured, commonly used, machine-readable format upon request.

Responding to Requests

We may need to request specific information from members to help us confirm identity and ensure your right to access your personal data (or to exercise any of your other rights) under applicable law. This is a security measure to protect personal data from being disclosed to any person who has no right to receive it. We may also contact you to ask for further information in relation to your request to speed up our response. We try to respond to all legitimate requests within one month. Occasionally it may take us longer than a month if your request is particularly complex or you have made a number of requests. In this case, we will notify you and keep you updated. You will not have to pay a fee to access your personal data (or to exercise any of your other rights) under applicable law. However, we may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive. Alternatively, we may refuse to comply with your request in these circumstances. Also, please note that we may refuse a request for blocking and/or deletion where continued processing is necessary to comply with a legal obligation or necessary for the establishment, exercise, or defense of legal claims or for other purposes permitted by applicable law.

Complaints

If we receive formal written requests or complaints, we will follow up with the party making the request or complaint. To the extent required by applicable law, where we would not properly address your request, you have the right to lodge a complaint with the competent data protection authority in your locality. Otherwise, any complaint by you regarding personal data or otherwise relating to this policy must first be submitted to Jonas as set forth in the Contacting Us section and Jonas must be given a reasonable opportunity of not less than 30 days to investigate and respond to your complaint. Upon our completing such investigation and so responding, we and you must then, in good faith, attempt to promptly resolve any remaining aspects of your complaint. If any aspect of your remains unresolved after an additional reasonable period of not less than 30 days, you may commence litigation against us in connection with the unresolved portion of your complaint only in a court located in the county (or other similar municipality) in which Jonas is located. You consent to any such court being a proper venue for such litigation and waive any right to object to such venue for inconvenience or otherwise.

Contacting Us

We have appointed a Communication Contact who you can reach out to about any queries you may have in relation to this policy. If you have any questions about this policy or your information, or to exercise any of your rights as described in this policy or under applicable laws, you can contact us as follows:

Roaring Fork Club
100 Arbaney Ranch Rd
Basalt, CO 81621
970-927-9000
Marketing@rfclub.com

Changes to This Policy

We may change this policy from time to time. If this policy changes, the revised policy will be posted at the “Privacy Policy” link on the Site’s public home page. In the event that the change is significant or material, we will notify you of such a change by revising the link on the home page to read “Newly Revised Privacy Policy.” Please check this policy on the site frequently. Your continued use of the Site constitutes acceptance of such changes in this policy, except where further steps are required by applicable law. This policy was last updated on the date set out at the end of the policy.

January, 2023